

Operator-Assisted Conferencing

Hands on assistance to ensure your audio conference success

Operator Assisted is a reservation-based service that offers customers audio conferencing support, 24 hours a day, 7 days a week, with the personal assistance of an operator and support personnel who manage high-touch features.

Customized Conference Solution

Successful, high-profile conferences don't just happen. They require countless hours of planning and relentless attention to detail. If you're in the hot seat, managing a high profile conference is a high-stakes, high-stress assignment. There's a great deal at risk: content details, participant management, speaker preparation and follow-up.

These events need to be executed flawlessly in order to ensure their success. From large-scale investor relations calls to small board-of-directors meetings, and everything in between, count on Communique to work with you step-by-step, providing the help you need before, during and after your conference.

Before the Call

Rely on Communique's knowledgeable specialists to ensure that your meeting comes off without a hitch. The Communique team is available to assist you with all aspects of planning your conference.

During the Call

Keep your conference on track by knowing who is on your call and engaging your participants. An expert operator is always available to immediately respond to requests or offer assistance with tasks like call recording, polls, moderate, muting, managing behind the scene items and much more.

What You Will Get

Communique's Operator Assisted audio conferencing offers a variety of features so you can get the most of your audio conferences:

- Scheduling your conference
- Broadcasting and recording
- Entering your conference
- Administering your conference
- Gathering data for your conference
- Securing your conference

From a basic conference when operators greet participants and ensure the quality of your call to major events and IR calls that require an operator to facilitate Q&A sessions and conduct polling. Communique meets all of your conferencing needs.



What it means for you:

- Professional management of all your call's details
- Variety of options
- Easy-to-use
- Flawless execution
- Positive experience for your audience

How you can use it:

- Conduct weekly status meetings and updates
- Host cross-cultural team meetings
- Hold special event calls
- Flawless execution
- Execute investor relations calls

"The calls with our Communique Operator assisting us were smooth, easy and handled professionally and efficiently. She suggested new ways of doing things when appropriate, and was often able to implement them immediately."

*Jennifer Gill,
Assist. to the CIO
Applied Biosystems Group*